

RTW Appoints Group One as Service Partner in the US

RTW now expands its service capacity on the East Coast in the US by appointing Group One as its dedicated service partner. RTW already had a US-domestic service partner with Advanced Musical Electronics Inc. in Los Angeles, and this partnership remains in full, meaning that RTW now offers local authorized service for its products to customers on both coasts, as Group One is based out of Farmingdale, New York.

“Having great and dedicated service partners is key in our industry,” says Andreas Tweitmann, CEO of RTW. “Our metering and monitor control solutions are extremely durable and reliable, but even products of the highest quality that run 24/7 every day of the week require service sometimes. And history shows that for instance our TouchMonitor meters remain in use at broadcast stations, post production facilities, live sound rigs and recording studios not only for years and years, but for decades and decades. Therefore, I am happy to welcome Group One and ramp up our service offerings on the ground in the US.”

Jack Kelly, CEO of Group One adds: “For more than 30 years, we have been taking great pride in providing dedicated service of the best pro audio brands for customers in Broadcast, House of Worship, Theatre, Install, Recording and Live Sound, and we’re very excited to add RTW to that list. Across the various areas of applications and customers that we serve, there is a unanimous recognition of the importance of having premium metering in the production setups – that part of creating great audio experiences is also rooted in having access to visualized audio. Therefore, we’re looking forward to now also be servicing RTW meters moving forward.”

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